Greg Gervais, PMP 74 Cortez Bay Winnipeg, MB R3K 0J1
(204) 295-3116 | greggervais63@gmail.com

PROFESSIONAL SUMMARY

Senior IT Project Manager and IT Consultant with 40+ years of experience delivering enterprise-scale initiatives in cybersecurity, IT infrastructure, Commercial Off the Shelf (COTS) solutions, PMO governance, and application development across public and private sectors. Known for recovering troubled projects, implementing scalable delivery models, and leading multimillion-dollar programs in regulated environments. Proven success engaging executive stakeholders, optimizing project performance, and managing complex vendor ecosystems.

CERTIFICATIONS

PMP – Project Management Institute (obtained in 2012, last renewed in Dec 2024)
PRINCE2 Foundations (2009)
ITIL v2 Foundations (2007)

GREG GERVAIS CONSULTING SERVICES LTD.
Independent Contractor | Winnipeg, MB | 2014 – Present

Work History prior to 2014 is available upon request.

EXPERIENCE

Commercial Software Development
.NET Developer | Mar 2026 – Present

Responsibilities
Collected and documented requirements.

Conducted Analysis.

Completed Design.

Built the products with Visual Studio and SQL Server.

Tested the products.

Arranged for User Acceptance Testers/Focus Group.

Resolved Test Issues.

Deployed the products to an internal website for testing.

Obtained product certifications for each product from the Microsoft Store and Softonics platforms.

Published the products in the Microsoft Store and Softonics platforms.

Built a website for integration to Stripe payment processing and integrated each of the products with the website.

Commercial Product: SongViewer
Developed a Windows 11 .NET application for musicians to practice and conduct live performances. Users can load songs and playlists of songs in Word/Txt format as well as sheet music in PDF format, and page through them using PC Sensor foot pedals, keeping their hands on their instruments. Built a complete licensing system integrated with Stripe for collecting license payments. Application is available from the Microsoft Store and Softonics platforms.
.

Commercial Product: MovieRenamer
Developed a Windows 11 .NET application for organizing private video collections. Application uses a wizard user interface, stepping users through finding content, renaming it into meaningful names with metadata and saving it into folders that work with modern streaming platforms such as Emby, Plex and Kodi. Built a complete licensing system integrated with Stripe for collecting license payments. Application is available from the Microsoft Store and Softonics platforms.

Commercial Product: VideoScaler
Developed a Windows 11 .NET application for scaling videos into reasonable sizes. Application uses a wizard user interface, stepping users through finding content with file sizes greater than a maximum size configurable by the users, and scaling the files based on a HandBrake profile. This application works with MovieRenamer, if installed. Built a complete licensing system integrated with Stripe for collecting license payments. Application is available from the Microsoft Store and Softonics platforms.

Hosted Website: StripeAPI
Developed a Windows Server MVC.NET website that interacts with Stripe via Secure Socket Layer (SSL). The website contains APIS for creating Stripe sessions and processing payments, returning the payment status back to the above applications to grant licenses. application for scaling videos into reasonable sizes. Application uses a wizard user interface, stepping users through finding content with file sizes greater than a maximum size configurable by the users, and scaling the files based on a selected HandBrake profile. This application works with MovieRenamer if installed. Built a complete licensing system integrated with Stripe for collecting license payments. Application is hosted under IIS with s SQL Server

Internal Product: Product Build/Deployment
Developed a Windows 11 .NET and PowerShell application for building and deploying applications. Applications are code-signed with a purchased certificate. This application produces setup.exe files for new installs and update.exe files for applying application updates as they become available. Integrated with GitHub.

SaskTel
Senior Project Manager | Jul 2025 – Oct 2026 | Fully Remote

Responsibilities

Set up and maintained project artifact repositories in SharePoint

Developed and maintained MS-Word project plans and Smartsheet schedules

Prepared MS-Excel Financial Tracking worksheets for budget projections and cost tracking

Chaired meetings with executive steering committees, stakeholders and team members using MS-Teams with published agendas and meeting minutes in OneNote

Published monthly steering committee reports and project status reports using Smartsheet

Managed project issues, risks, changes and decisions formally using Smartsheet logs and MS-Word forms

Project: SecurTek Infrastructure Integration Phase II (Jul 2025 – Feb 2026)
Quickly organized the team, comprised of internal team members and two external vendors (Microsoft and Compugen), and got it moving. Project scope was to migrate Microsoft 365 (M365) users and artifacts from the acquired SecurTek company into the SaskTel M365 environment, migrate SecurTek Azure servers to SaskTel and shut down the SecurTek Azure tenants – production and test. Created a plan/schedule in Smartsheet for the remaining work and developed a business case to show a reduction of operating expenses over a 5-year term. Completed the M365 migration in Dec 2025 and migrated the Azure servers in early Feb 2026. Emptied out the SecurTek Azure tenants and closed the project. Removal of the Azure tenants were moved into a post-project activity that will await payment of residual Azure-related fees. Realized over $2M in benefits, exceeding expectations of $0.5M in the business case.
.

Project: Head Office Labs Relocation (Jul 2025 – Sep 2026)
Constructed a project plan/schedule in Smartsheet to complete the Planning Phase of the project by Mar 2026. Project scope was to relocate eighteen (18) telco labs from their current locations in Head Office, secure data center and office space at an alternate Regina downtown location and develop plans for moving each of the labs to the new location. Secured a location suitable for data center (DC)-style labs and three locations for office/workbench-style labs. Completed current state requirements, designed (mechanical, electrical, cooling, physical layout) of the Data Center-style lab room and three office/workbench-style lab rooms. Completed construction of the three lab rooms by September 2026. The construction of the Data Center-style lab room is expected to complete in January 2027. Plans for relocating the eighteen labs were completed and the actual relocations themselves are scheduled between February - December 2027. Transitioned the project to an internal Project Manager at the end of the assignment.

Project: La Loche Generator Replacement (Apr 2026 – Sep 2026)
Created a plan/schedule in Smartsheet to gather requirements, complete the site preparation design (civil engineering and electrical engineering artifacts), procure a construction vendor for site preparation and replace the generator in northern Saskatchewan. Executed the project plan to complete the Requirements, Design, a Request for Proposal, and Award the work and building the construction plan with the selected vendor. Transitioned the project to an internal Project Manager at the end of the assignment.

Project: Regina District Legacy Transport Upgrade (Apr 2026 – Sep 2026)
Organized the team to produce internal work orders for 75 sites, in 12 groups, to upgrade network devices and wiring that provide consumer voice services throughout the Regina District. Developed a work order tracking solution and tracked progress. Transitioned the project to an internal Project Manager at the end of the assignment.

Project: Rural SEB Decommissioning (Apr 2026 – Sep 2026)
Created a project plan/schedule in Smartsheet to decommission 18 buildings and 3 telecommunications cabinets located in Saskatchewan and sell the decommissioned buildings/properties. Tracked progress using Smartsheet Automation. Transitioned the project to an internal Project Manager at the end of the assignment.

Manitoba Liquor and Lotteries

Senior Project Manager / Program Manager | Jan 2023 – Mar 2025 | Fully Remote

Responsibilities

Set up and maintained project artifact repositories in SharePoint

Developed and maintained MS-Word project plans and MS-Project schedules

Prepared MS-Excel Financial Tracking worksheets for budget projections and cost tracking

Chaired meetings with executive steering committees, stakeholders and team members using MS-Teams with published agendas and meeting minutes in OneNote

Published monthly steering committee reports and project status reports using PowerPoint and Excel

Managed project issues, risks, changes and decisions formally using MS-Excel logs and MS-Word forms

Work From Home Technology Enablement Program (Jan 2023 – Jun 2023, $800K): Delivered the last five remaining projects in the program. Provided oversight to project managers, represented IT in senior management stakeholder meetings, published weekly program status. Managed two projects due to PM turnover, led CIO-level reviews, and closed the entire program.

Critical Data Center Modernization (Feb 2023 – Dec 2024, $13.3M): Led a team to define a strategy for a hybrid data center, develop the architecture and create a detailed infrastructure design. Created a multi-year implementation budget. Authored and issued an RFP to select a vendor partner. Onboarded the vendor team and developed an integrated project plan to manage the vendor and client activities. Executed the integrated plan.

Data Center Medium Term (Feb 2023 – Mar 2025, $1.4M): Led a team of infrastructure specialists to restore data center operations after a disaster at the primary data center. Replaced the main transfer switch and tested power failover and recovery. Procured replacement network, server, security devices, configured them, and successfully resumed pre-disaster processing at the primary the data center.

PMO Process Improvements (Aug 2023 – Feb 2024, $100K): Led a team to gather requirements and design processes to improve delivery methodology and deliverable standards. PMO cancelled the project in favour of a higher priority project.

Technology Monitoring (Oct 2023 – Dec 2023, $120K): Tactical project to improve visibility into key health indicators after an incident. Led sprint-based agile delivery, managed four sprint cycles, and transitioned the solution to a PM for deployment.

GOLD Stabilization (Feb 2024 – Mar 2025, $600K): Targeted severe reliability and supportability concerns with current Liquor Replenishment software. Evaluated stabilization options, developed and gained approval for a cloud-based upgrade. Authored the business case and delivery roadmap and obtained senior executive approvals.

Balance Stabilization (Feb 2024 – Mar 2025, $400K): Aimed at improving Liquor audit processes between inventory and financial systems. Defined and structured the project into three distinct streams (Operational Risk Reductions, Market Scan, and Custom Development). Created a project plan for the three work streams from Requirements to the end of Design.

Windows 11 Testing Stream (Feb 2023 – Dec 2024, $200K): Documented a procurement strategy and produced a Request for Services to obtain testing services for 500 applications.

Government of Manitoba – BTT Project Delivery Office
Program Manager | Jan 2021 – Jan 2023 | Fully Remote

Responsibilities

Set up and maintained project artifact repositories in SharePoint

Developed and maintained MS-Word project plans and MS-Project schedules

Prepared MS-Excel Financial Tracking worksheets for budget projections and cost tracking

Chaired meetings with executive steering committees, stakeholders and team members using MS-Teams with published agendas and meeting minutes in OneNote

Published monthly steering committee reports and project status reports using PowerPoint and Excel

Managed project issues, risks, changes and decisions formally using MS-Excel logs and MS-Word forms

Cyber Security Risk Reduction Program (Jun 2022 – Jan 2023, $22M): Managed the Province-wide cybersecurity program consisting of twelve interdependent projects. Developed the program charter, aligned plans and budgets, established program governance, conducted executive briefings. Developed the program repository and kept it current.

Data Loss Prevention (DLP) (Feb 2022 – Jan 2023, $700K): Defined and implemented controls to prevent data loss/leakage. Defined work packages, documented the current state, led requirements gathering, and contributed to the RFP process.

Vulnerability Management (Jun 2022 – Jan 2023, $600K): Built services for scanning and testing IT environments. Authored charter and project plan, managed requirements definition, and supported vendor procurement.

Asset Management (Jun 2022 – Jan 2023, $500K): Consolidated hardware/software asset data and aligned with NIST frameworks. Led documentation of asset practices, architected the ServiceNow data model, and transitioned the solution to operations.

Secure Configuration & Patch Management (Jun 2022 – Jan 2023, $650K): Closed security gaps identified in the configuration and patch management processes. Conducted gap analysis, created a remediation plan, and deployed solutions.

Electronic Consent (Nov 2021 – Mar 2022, $300K): Digitized school vaccine consent workflows for parents and public health staff. Oversaw multi-vendor delivery across three releases, directed QA, and delivered two portals, one for parents to provide consent and one for back-office to manage and deliver student vaccinations.

Courts Video Conferencing Enhancements (Jan 2021 – Oct 2021, $250K): Gathered requirements and selected a solution for the Manitoba Courts to conduct court proceedings via Video Conference. Completed a Proof of Concept with a Teams-based solution, led vendor negotiations, and prepared the operational rollout strategy.

Treasury Management System (Jul 2021 – Oct 2021, $100K): Modernization of provincial treasury software. Gathered requirements, evaluated potential COTS solutions and produced a vendor short-list.

Exchange Online Migration (Apr 2021 – Jun 2021, $150K): Led virtual planning sessions with a Microsoft PM, a DXC team and key Manitoba infrastructure and security personnel to build a plan to configure a secure Exchange Online environment and migrate just over 18,000 mailboxes from the current on-premise Exchange environment.

Oracle Reporting System Replacement (Jan 2021 – Apr 2021, $120K): Replacement of legacy financial reporting tools. Finalized procurement but terminated after revised cost-benefit analysis invalidated the business case. Led project closure activities.

Manitoba Grants Online Portal (Jan 2021 – Apr 2021, $110K): Enabled centralized government grant application management. Completed vendor selection.

Investors Group / Mackenzie Financial (IGM)

Senior Project Manager | Apr 2020 – Oct 2020

Responsibilities

Set up and maintained project artifact repository in SharePoint

Developed and maintained MS-Word project plans and MS-Project schedules

Prepared MS-Excel Financial Tracking worksheets for budget projections and cost tracking

Chaired meetings with an executive steering committee, stakeholders, vendors and team members using MS-Teams with published agendas and meeting minutes in OneNote

Published monthly steering committee reports and project status reports using PowerPoint and Excel

Managed project issues, risks, changes and decisions formally using MS-Excel logs and MS-Word forms

ITSM / ServiceNow Implementation (Apr 2020 – Oct 2020, $1.2M)**:** Managed multiple vendors to refine existing ITIL processes and fill gaps for eleven (11) ITIL processes on behalf of the corporate ITSM organization. Created the overall project plan with multiple vendors, Investors Group ITSM staff and key stakeholders. Performed functional testing and managed User Acceptance Testing. Prepared a detailed cutover plan and handed the project over to an implementation PM for execution.

Manitoba Public Insurance (MPI)
Senior Project Manager – Cyber Security | Sep 2019 – Apr 2020 | Fully Remote

Responsibilities

Set up and maintained project artifact repositories in SharePoint

Developed and maintained MS-Word project plans and MS-Project Server schedules

Prepared MS-Excel Financial Tracking worksheets for budget projections and cost tracking

Chaired meetings with executive sponsor, stakeholders and team members using MS-Teams with published agendas and meeting minutes in OneNote

Published monthly steering committee reports and project status reports using PowerPoint and Excel

Managed project issues, risks, changes and decisions formally using MS-Excel logs and MS-Word forms

Data Loss Prevention (DLP) Implementation Plan (Sep 2019 – Mar 2020, $200K): Defined the enterprise-level DLP strategy. Coordinated requirements gathering and architecture design aligned with key stakeholders. Defined the DKO implementation roadmap.

Network Segmentation Architecture (Sep 2019 – Apr 2020, $240K): Developed the corporate security segmentation model to provide appropriate security zones for securing applications and controlling network traffic across the network. Led current state assessment, architecture design, and migration roadmap activities.

People Corporation
Strategic Consultant | Jan 2019 – Jul 2019 | Onsite

Responsibilities
Set up and maintained project artifact repositories in SharePoint

Developed and maintained MS-Word project plans and MS-Project schedules

Prepared MS-Excel Financial Tracking worksheets for budget projections and cost tracking

Chaired meetings with executive sponsor, stakeholders and team members using Smartsheet with published agendas and meeting minutes in OneNote

Published executive level reports and project status reports using PowerPoint and Excel

Managed project issues, risks, changes and decisions formally using MS-Excel logs and MS-Word forms

IT Strategic Plan (Jan 2019 – Apr 2019, $240K): Led a team of analysts and architects to define the IT roadmap following the Gartner Strategic Planning Toolkit. Conducted current state analysis, gathered transformation drivers, created a 4-year initiative roadmap, and delivered an executive presentation to the CEO and executive management team for approval.

IT & Transformation Budget (May 2019 – Jul 2019, $60K): Developed a financial model combining Staffing, Support and Project Initiative budgets. Directed cross-location budget teams, facilitated CFO reviews, and delivered an IT forecast for the upcoming fiscal year.

Canada Life (formerly Great-West Life)
Senior Project Manager – Cyber Security | 2014 – 2018 | Onsite

Responsibilities

Set up and maintained project artifact repositories in SharePoint

Developed and maintained MS-Word project plans, MS-Project Server schedules

Prepared MS-Excel Financial Tracking worksheets for budget projections and cost tracking

Chaired meetings with executive sponsor, stakeholders and team members using published agendas and meeting minutes in OneNote

Published executive level reports and project status reports using PowerPoint and Excel

Managed project issues, risks, changes and decisions formally using MS-Excel logs and MS-Word forms

SIEM Program (Canada/Europe) (Jan 2015 – Jan 2016, $5.9M): Selected SIEM tool, designed a centralized solution for deployment of security monitoring across six data centers in three continents. Completed org design for SIEM support and monitoring functions. Managed the vendor design and implementation services, coordinated SIEM components deployment in the data centers, and led data source integrations.

PhishAlarm Rollout (Feb 2018 – Jun 2018, $78K): Introduced phishing reporting tools across global user base. Certified the tools on all corporate workstation images. Defined operational processes and procedures. Planned and led the deployment to 30,000 workstations.

TRA Program (Jan 2018 – Nov 2018, $570K): Gathered threat risk assessment requirements and selected a methodology (IRAM2) and vendor product. Developed formal Threat Risk Assessment practices. Organized staff training and implemented the solution.

SIEM Governance (Jun 2017 – Dec 2017, $10K): Created the governance model for SIEM use and data quality. Established a governance committee, wrote the strategy, and delivered rollout communications.